

## TRACES CONTINGENCY PLAN

Update: 20/03/2014

Each Competent Authority (*Central or Regional depending on the MS organisation*) shall send *-by email or fax-* part I of all Intra-trade and CVED to the country that the consignment is dispatched to, if TRACES is unavailable for more than 24 hours.

Empty certificate models can also be found in the TRACES Training environment (<https://webgate.training.ec.europa.eu/sanco/traces/>) if it is not affected. In order to login to this environment, you must use the personal login for the TRACES Production environment.

If the TRACES Training environment should also be affected, you may request a copy of the empty certificate model directly from the TRACES Team:

\* mail: [sanco-traces@ec.europa.eu](mailto:sanco-traces@ec.europa.eu)

\* telephone: +32 2 29 76 350

\* fax: +32 2 29 94 314

The information must be introduced in the TRACES Production environment once it has been re-established by the competent authority concerned

Country	Intra-Union trade (Fax/E-mail)	Import (Fax/E-mail)		
		<i>Live animals</i>	<i>NHC*</i>	<i>HC**</i>
<b>AT</b>	+43 7221 6003472 josef.haider@bmg.gv.at	+43 7221 6003472 josef.haider@bmg.gv.at	+43 7221 6003472 josef.haider@bmg.gv.at	+43 7221 6003472 josef.haider@bmg.gv.at
<b>BE</b>	+32 22 11 84 70 traces.belgium@favv-afsca.fgov.be	+32 22 11 84 70 traces.belgium@favv-afsca.fgov.be	+32 22 11 84 70 traces.belgium@favv-afsca.fgov.be	+32 22 11 84 70 traces.belgium@favv-afsca.fgov.be
<b>BG</b>	+35 92 91 59 874 vesselin.borissov@nvms.government.bg	+35 92 91 59 874 vesselin.borissov@nvms.government.bg	+35 92 91 59 874 vesselin.borissov@nvms.government.bg	+35 92 91 59 874 vesselin.borissov@nvms.government.bg
<b>DK</b>	+45 72 27 65 01 14@fvst.dk	+45 72 27 65 01 14@fvst.dk	+45 72 27 65 01 14@fvst.dk	+45 72 27 65 01 30@fvst.dk
<b>FI</b>	+358295304355 ccafinland@evira.fi	+358 29 5304336 ccafinland@evira.fi	+358 29 5304336 ccafinland@evira.fi	+358 29 5304336 ccafinland@evira.fi
<b>FR</b>	+33 1.49 55 51 06 Bicma.sdspa.dgal@agriculture.gouv.fr	+33 14 95 58 314 sivep.sdasei.dgal@agriculture.gouv.fr	+33 14 95 58 314 sivep.sdasei.dgal@agriculture.gouv.fr	+33 14 95 58 314 sivep.sdasei.dgal@agriculture.gouv.fr
<b>DE</b>	+49 228 99529 4401 traces@bmel.bund.de	+49 228 99529 4401 traces@bmel.bund.de	+49 228 99529 4401 traces@bmel.bund.de	+49 228 99529 4401 traces@bmel.bund.de

<b>EL</b>	+30 21 08 25 26 73	+30 21 08 25 26 73	+30 21 08 25 26 73	+30 21 08 25 26 73
	ka6u026@minagric.gr	ka6u026@minagric.gr	ka6u026@minagric.gr	ka6u026@minagric.gr
<b>IS</b>	+35 45 30 48 49	+35 45 30 48 49	+35 45 30 48 49	+35 45 30 48 49
	sigmar_admin@mast.is thorv_admin@mast.is	sigmar_admin@mast.is thorv_admin@mast.is	sigmar_admin@mast.is thorv_admin@mast.is	sigmar_admin@mast.is thorv_admin@mast.is
<b>IE</b>	+35 31 67 87 360	+35 31 67 87 360	+35 31 67 87 360	+35 31 67 87 360
	Incident.Room@agriculture.gov.ie	Incident.Room@agriculture.gov.ie	Incident.Room@agriculture.gov.ie	Incident.Room@agriculture.gov.ie
<b>IT</b>	+39 06 5994 6217	+39 06 5994 6217	+39 06 5994 6217	+39 06 5994 6217
	alimentivet@sanita.it	alimentivet@sanita.it	alimentivet@sanita.it	alimentivet@sanita.it
<b>LU</b>	+35 24 07 545	+35 24 07 545	+35 24 07 545	+35 24 07 545
	Services-Veterinaires@asv.etat.lu	Services-Veterinaires@asv.etat.lu	Services-Veterinaires@asv.etat.lu	Services-Veterinaires@asv.etat.lu
<b>NL</b>	HELPDESKTRACES@vwa.nl	ZWAmsterdamVet@vwa.nl	import@vwa.nl	import@vwa.nl
<b>NO</b>	+47 64 94 44 10	+47 64 94 44 10	+47 64 94 44 10	+47 64 94 44 10
	traces@mattilsynet.no	traces@mattilsynet.no	traces@mattilsynet.no	traces@mattilsynet.no
<b>PT</b>	+35 12 13 23 96 79	+35 12 13 23 96 79	+35 12 13 23 96 79	+35 12 13 23 96 79
	sameirosousa@dgv.min-agricultura.pt	sameirosousa@dgv.min-agricultura.pt	sameirosousa@dgv.min-agricultura.pt	sameirosousa@dgv.min-agricultura.pt
<b>ES</b>	+34 91 34 78 299	+34 91 347 82 48	+34 91 347 82 48	+34 91 36 01 343

	traces@magrama.es	sgsveget@magrama.es	sgsveget@magrama.es	saniext@msssi.es
<b>SE</b>	+46 36 16 38 28	+46 36 16 38 28	+46 36 16 38 28	+46 18 17 14 98
	traces@sjv.se	traces@sjv.se	traces@sjv.se	gks@slv.se
<b>UK</b>	+44 12 45 35 11 62	+44 12 45 35 11 62	+44 12 45 35 11 62	+44 12 45 35 11 62
	AHITChelmsford@ahvla.gsi.gov.uk	AHITChelmsford@ahvla.gsi.gov.uk	AHITChelmsford@ahvla.gsi.gov.uk	AHITChelmsford@ahvla.gsi.gov.uk
<b>CY</b>	+35 72 28 05 176	+35 72 28 05 176	+35 72 28 05 176	+35 72 28 05 176
	animal.health@vs.moa.gov.cy HPipis@vs.moa.gov.cy AKonis@vs.moa.gov.cy ssavva@vs.moa.gov.cy	HPipis@vs.moa.gov.cy ssavva@vs.moa.gov.cy	HPipis@vs.moa.gov.cy ssavva@vs.moa.gov.cy	HPipis@vs.moa.gov.cy ssavva@vs.moa.gov.cy
<b>CZ</b>	+42 02 27 01 01 95	+42 02 27 01 01 95	+42 02 27 01 01 91	+42 02 27 01 01 91
	traces-cz@svscr.cz	traces-cz@svscr.cz	traces-cz@svscr.cz	traces-cz@svscr.cz
<b>EE</b>	+372 621 1441	+372 621 1441	+372 621 1441	+372 621 1441
	traces@vet.agri.ee	traces@vet.agri.ee	traces@vet.agri.ee	traces@vet.agri.ee
<b>HU</b>	+3613369099	+3613369099	+3613369099	+3613369099
	aai@nebih.gov.hu	aai@nebih.gov.hu	aai@nebih.gov.hu	aai@nebih.gov.hu

	martonl@nebih.gov.hu	martonl@nebih.gov.hu	martonl@nebih.gov.hu	martonl@nebih.gov.hu
<b>MT</b>	+356 2292 5182 +356 2165 0373	+ 356 21650373	+ 356 21650373	+ 356 21650373
	jurgen.galea@gov.mt duncan.chetcuti.ganado@gov.mt	francesco.rossi@gov.mt attilio.puzzolante@gov.mt	francesco.rossi@gov.mt attilio.puzzolante@gov.mt	francesco.rossi@gov.mt attilio.puzzolante@gov.mt
<b>LT</b>	+37 05 24 04 362	+37 05 24 04 362	+37 05 24 04 362	+37 05 24 04 362
	ljazgeviciene@vet.lt sgilys@vet.lt vvt@vet.lt	ljazgeviciene@vet.lt sgilys@vet.lt vvt@vet.lt	ljazgeviciene@vet.lt sgilys@vet.lt vvt@vet.lt	ljazgeviciene@vet.lt sgilys@vet.lt vvt@vet.lt
<b>LV</b>	+37 16 73 22 727	+37 16 73 22 727	+37 16 73 22 727	+37 16 73 22 727
	zanda.turka@pvd.gov.lv iveta.zemniece@pvd.gov.lv	zanda.turka@pvd.gov.lv iveta.zemniece@pvd.gov.lv	zanda.turka@pvd.gov.lv iveta.zemniece@pvd.gov.lv	zanda.turka@pvd.gov.lv iveta.zemniece@pvd.gov.lv
<b>PL</b>	+48 22 623 14 08	+48 22 623 14 08	+48 22 623 14 08	+48 22 623 14 08
	intra@wetgiw.gov.pl	animals@wetgiw.gov.pl	nhc@wetgiw.gov.pl	hc@wetgiw.gov.pl
<b>RO</b>	+40 03 74 15 02 06	+40 03 74 15 02 06	+40 03 74 15 02 06	+40 03 74 15 02 06
	mihaita.maria@ansvsa.ro	terbea.mariana@ansvsa.ro	terbea.mariana@ansvsa.ro	terbea.mariana@ansvsa.ro

	pitoiu.constantin@ansvsa.ro			
<b>SI</b>	+38 61 30 01 356	+38 61 30 01 356	+38 61 30 01 356	+38 61 30 01 356
	goran.gambiroza@gov.si traces.vurs@gov.si	goran.gambiroza@gov.si traces.vurs@gov.si	goran.gambiroza@gov.si traces.vurs@gov.si	goran.gambiroza@gov.si traces.vurs@gov.si
<b>SK</b>	+42 12 60 25 71 45	+42 12 60 25 71 45	+42 12 60 25 71 45	+42 12 60 25 71 45
	Traces@svssr.sk	Traces@svssr.sk	Traces@svssr.sk	Traces@svssr.sk
<b>CH</b>	+41 31 325 75 20	+41 31 325 75 20	+41 31 325 75 20	+41 31 325 75 20
	traces@bvet.admin.ch	traces@bvet.admin.ch	traces@bvet.admin.ch	traces@bvet.admin.ch
<b>MA</b>		+21 25 37 68 20 49 +21 25 28 89 26 66	+21 25 37 68 20 49 +21 25 28 89 26 66	+21 25 37 68 20 49 +21 25 28 89 26 66
		sabahnait@yahoo.fr loudili.hassan@gmail.com	sabahnait@yahoo.fr loudili.hassan@gmail.com	sabahnait@yahoo.fr loudili.hassan@gmail.com
<b>SM</b>	+378 0549994355	+378 0549994355	+378 0549994355	+378 0549994355
	servizio.veterinario@iss.sm maurizio.battistini@iss.sm	servizio.veterinario@iss.sm maurizio.battistini@iss.sm	servizio.veterinario@iss.sm maurizio.battistini@iss.sm	servizio.veterinario@iss.sm maurizio.battistini@iss.sm

\* non- human consumption

\*\*human consumption